

Cirrus Identity News



Welcome to Jessica Fink - Cirrus' Newest Hire!

Jessica joined Cirrus Identity as the Technical Implementation Lead in January and has hit the ground running. With an extensive career in higher education Identity and Access Management, Jessica is well-equipped to help Cirrus Identity customers rapidly implement solutions. [See Jessica's Bio.](#)



Cirrus Identity is SOC Certified

Great news! As of February 13, 2024 Cirrus Identity has completed our second annual audit for SOC2 Type II compliance. We can share the 2024 report with customers upon request.



New Cirrus Identity Partnerships

Cirrus Identity is excited to announce that we are now a corporate member of [IDPro](#)! We are looking forward to helping promote their body of knowledge and participate in future events and forums.

Also, Cirrus Identity is now closely working with [Oxford Computer Group](#) as an implementation partner on Microsoft Entra ID identity management projects.



Need Some Stress Relief?

Grab your favorite beverage and take a minute to have some fun while checking out the [Cats and Dogs of Cirrus Identity!](#)

Cirrus Identity Customer Highlights



Check Out the Multilateral Federation Webinar

The January 17th InCommon IAM Online Webinar, which featured Microsoft and two Cirrus Identity customers, is now posted for viewing! The State University of New York, Geneseo and the University of Arkansas shared their experiences integrating the Cirrus Identity SAML Bridge with Microsoft Entra ID for multilateral federation support. See the wildly popular [webinar](#) and the [Cirrus Identity blog post](#) with questions and responses from the webinar.

Welcome to New and Expanding Customers!

We are happy to announce that we will be working with the following new institutions to streamline access:

New Customers

- Bowling Green University
- Georgia Gwinnett College
- Loyola University of Maryland
- Marshall University
- Northeastern University
- Saint Mary's University, Halifax
- University of Central Florida
- University of Massachusetts, Amherst
- University of Northern British Columbia

Existing Customers Expansions

- Children's Hospital of Philadelphia
- Nevada System of Higher Education - Western Nevada College & Truckee Meadows Community College
- Oregon State University
- Texas A&M University
- University of Wisconsin - Green Bay, Oshkosh, Stout & Superior

Cirrus Identity Product Highlights



OrgBrandedID Enhancements

The Cirrus OrgBrandedID received enhancements that are in the process of being deployed:

- APIs have been extended to allow issued OrgBrandedID accounts to be disabled and reenabled. This allows credentials to be securely removed from active use without needing to take the drastic step of deleting them.
- Password controls have been extended to allow customers to enforce a password lifespan if needed. Setting a lifespan also enables a notification to the end user when the password is about to expire - both via email and as feedback on the OrgBrandedID login form. While the use of password lifespans have been phased out by many organizations, it is still a requirement under some compliance frameworks. This enhancement doesn't affect current users of OrgBrandedID unless enabled. By default, the control is not enabled for new customers.

Both enhancements are part of the OrgBrandedID subscription and there is no additional charge to begin using. For questions, please contact support@cirrusidentity.com.



Gateway Identity Provider Updates

Cirrus Identity has worked with customers to decommission the use of Twitter/X. This was done because of increasing support issues. Cirrus is observing similar support issues with existing customers using Facebook. Going forward, Cirrus will encourage customers to migrate away from using existing Facebook integrations. Great replacement options are the newly released Amazon, Apple and ORCID providers. All three are available at no additional charge for subscribers of the Cirrus Identity Gateway. If you would like to discuss phasing out Facebook; or adding Amazon, Apple, or ORCID, please contact support@cirrusidentity.com.



SIEM Log API (Beta Update)

Thanks to the University of Chicago, Carnegie Mellon University, and the University of Nevada - Las Vegas, we received valuable feedback on the SIEM Log API. Cirrus Identity is working with our beta partners to integrate feedback into the solution based on the last round of changes. Scope will be finalized and production release dates will be shared in future newsletters. If you want to make sure to receive updates hot off the press, please contact sales@cirrusidentity.com so we can add you to the early notification list. For more background, see the [July 2023](#) and [November 2023](#) newsletters.

Multilateral Federation for SharePoint

Cirrus Identity has been working on a demonstration project for a solution we are hearing is quite a challenge - how to allow collaborators from other institutions to access Microsoft SharePoint resources. This was also a topic of discussion at the TIIME Conference in Copenhagen, Denmark in January/February. Interested in hearing more? Contact sales@cirrusidentity.com.

Improving Our Services

On January 23 and February 27, Cirrus Identity Engineering carried out planned maintenance to upgrade and partition our database infrastructure to enhance the performance. While there were short outages, these were both communicated to customer operational contacts in advance, and the work was completed during the planned maintenance windows. A reminder to please contact support@cirrusidentity.com if your operational contacts change.

More Product Documentation

We are continuing to provide more documentation for the Cirrus Identity suite of products. We want to make it as easy as possible for our customers to access the product configuration documentation and understand options to expedite implementations.

Here are some of our recent blog posts:

- [How to Test a Cirrus SAML Bridge with DNS Add-On](#)
- [Single Logout](#)
- [Identity Verification and Account Linking, Cirrus Identity Hosted \(Campus API\)](#)
- [How to Complete Meta Verification for edu domains](#)
- [Best Practices for Cirrus Bridge Customers](#)
- [Monitoring InCommon Metadata Health](#)
- [Stakeholder Communications to Support Bridge Implementations](#)
- [How To Perform a SAML Trace](#)
- [Cirrus Identity OrgBrandedID Customer Notification API](#)
- [Cirrus Identity Provider Proxy Documentation](#)
- [Certificates, eduoam, and an IdP](#)

Letter from Dedra Chamberlin, CEO

As we anticipate warmer weather and longer days, Cirrus has been traveling the colder climates. Mary McKee and I attended the Trust and Internet Identity Meeting Europe (TIIME) in Copenhagen last month. It was nice to see the IAM community in Research and Education is as lively and engaged as ever. We also visited with long-time Cirrus Software Developer, Søren Glasius.

Cirrus is continuing to grow our product suite, and partner with other organizations to help tackle IAM challenges. The more time we can save you with operational burdens, the more time you can spend with your pets (we are big fans of pets at Cirrus).



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